

# Battlefield Tours Arnhem 1944 (BTA44).

Battlefield Tours Arnhem 1944 (BTA44), as part of Tai Shan Trainingen V.O.F. based at Eimerssingel-West 37, 6832 EW ARNHEM, is responsible for the processing of personal data, as shown in this Privacy Statement.

## Contact Details:

<https://www.bta44.nl> | Eimerssingel-West | 6832 EW | ARNHEM | + 31-6-27195102

I, Dirk Hoekendijk, as well as being owner and tour guide, am also the Data Protection Official of Battlefield Tours Arnhem 1944 (BTA44). I can be reached via [info@bta44.nl](mailto:info@bta44.nl)

## Personal data that I process.

Battlefield Tours Arnhem 1944 (BTA44) processes your personal information because you are using our services and/or because you provide this information to us. Below you can find an overview of the personal data that I process:

- |                                  |   |  |
|----------------------------------|---|--|
| 1. Initial(s), first and surname | - | For contact and addressing the invoice;  |
| 2. Mobile or cell phone number   | - | For contact before and during the tour;  |
| 3. Email address                 | - | For contact to discuss your tour requirements and to send you the program and the invoice. |

## Particular and/or sensitive personal data I process.

The BTA44-Website and/or service does not intend to collect information about website visitors under 16 years of age. If you are convinced that I have collected personal data about a minor without that minor's or parental consent, please contact me via [info@bta44.nl](mailto:info@bta44.nl) and I will remove this information.

## **Requirement for processing personal data.**

Battlefield Tours Arnhem 1944 (BTA44) processes your personal data for the following purposes:

- planning and preparing your Battlefield Tour(s) or presentations according to your wishes;
- handling your payment of this/these tour(s);
- to be able to call or email you, if and when this is necessary, to be able to prepare and perform the tour(s) and
- to deliver my services (tour/presentation) at the place and time as agreed.

Battlefield Tours Arnhem 1944 (BTA44) also processes personal data which I am legally obliged to do, such as data I need for my tax declaration.

**Automated decision-making.**

Battlefield Tours Arnhem 1944 (BTA44) has **no** automated decision making software or systems and therefore takes **no** automated decisions on matters that may have significant consequences for individuals.

**Storage of personal data .**

Battlefield Tours Arnhem 1944 (BTA44) does not keep your personal data any longer than is strictly necessary to achieve the goals for which your data are collected. I use the following retention periods for the following (categories) of personal data:

1. Name and surname : For contact about tour(s); max 12 months;
2. (mobile or cell) phone number : For contact about tour(s); max 12 months;
3. Email address : For contact about tour(s); max 12 months;
4. Invoices with data : According to guidelines of the tax administration;
5. Bank statements : According to guidelines of the tax administration.

**Sharing of personal data with third parties.**

Battlefield Tours Arnhem 1944 (BTA44) provides data to third parties only if this is expressly required for the implementation of our agreement or to comply with a legal obligation (e.g. Dutch Tax Office).

**Cookies, or similar techniques, which I use.**

Battlefield Tours Arnhem 1944 (BTA44) only uses those Cookies, which are required for the proper functioning of the BTA44-website on your system (PC, laptop or mobile phone etc.).

**View, change, update or remove your personal data.**

You have the right to view your personal data, and to have them corrected or removed. In addition, you have the right to withdraw any consent to the data processing or to object to the processing of your personal data by Battlefield Tours Arnhem 1944 (BTA44) and you have the right to transfer data.

That means that you may submit a request for the personal data available to me. I can send those in a computer file, to you or any other organization you mention.

You may send a request for inspection, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to [info@bta44.nl](mailto:info@bta44.nl).

To be sure that the request for inspection has been made by you, I ask you to send a copy of your identity document with the request.

In this copy, blank out your passport photo, the MRZ (Machine Readable Zone, the strip with numbers at the bottom of the passport), and the passport number. This to protect your privacy.

I will respond as soon as possible, but within four weeks upon receipt of your request. Battlefield Tours Arnhem 1944 (BTA44) also wishes to point out that you have the possibility to lodge a complaint with the national Supervisor, the Netherland Personal Data Authority. This is possible through the following Link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

#### **How I secure your personal data.**

Battlefield Tours Arnhem 1944 (BTA44) takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unsolicited disclosure and unauthorized alteration. If you believe that your data is not properly secured or there are indications of abuse, please contact me directly via [info@bta44.nl](mailto:info@bta44.nl).

**IMPORTANT.** In case of miscommunication or misunderstandings the only legally binding version of this privacy statement is the latest Dutch version.

In any situation of a legal case: it will be only be conducted according and through the Netherlands law and legal system.